

QP Code:121380 (New Scheme)

Reg. No.:.....

First Year MHA Degree Examinations, September 2016

(2013 Scheme)

PAPER I –GENERAL MANAGEMENT

Time: 3 Hours

Max Marks: 100

- **Answer all the questions**

Essays:

(2x20=40)

1. Describe the contingency approach in management and draw out the importance of contingency approach in hospital management
2. Behavioral school has profound influence in managing organizations. Justify this statement using examples from behavioral science approach.

Short Essays:

(2x10=20)

3. Describe the advantages and disadvantages of centralization and decentralization
4. Describe the formal stages of disciplinary procedures

Short Notes:

(8x5=40)

5. Fourteen principles of management
6. Importance of directing
7. Types of plans
8. Environmental Factors
9. Steps in decision making
10. Importance of manpower planning
11. Work delegation
12. Staffing process
